



SUSWARAM SRIDHAR

sridhar@suswaram.com ~ +91-767 408 BOSS [8055] ~ <https://www.suswaram.com/>

Fractional Leadership Architect | Fractional Transformation Advisor & Growth Mentor

Advising Organizations | Transforming People | Engineering Sustainable Growth

IIT Roorkee – AI Product Management | IIM Bangalore – People, IT & Strategy Management

36 years in industry; currently working as **IT Advisor / CEO for Aristos Inc., at Hyderabad, from Jun 2019, till date.**

EXPERIENCE |

- ♦ **Global CIO**, Rain Industries Ltd. Jun 2016 – Jun 2019 (\$ 2B USD Multinational Manufacturing Conglomerate)
- ♦ **Senior Vice President (IT)**, FHPL, Nov 2013 – Nov 2016 (An Apollo Group Company (\$ 1B USD Healthcare Giant)
- ♦ **CIO**, Medi Assist, India, Jul 2011 – Oct 2013 (Number # 1 TPA in India (\$ 330m USD Healthcare Industry)
- ♦ Other organizations prior to 2013 (Microsoft, IBM, Honda Motor Co. Ltd., TVS Suzuki in India, US, Europe & GCC)

PROFESSIONAL HIGHLIGHTS |

- Spearheaded product strategy for a healthcare product, defining requirements and success metrics using Agile Scrum resulting in **60% increase** in user engagement
- **Delivered 351+** enterprise projects across **USD 810M** portfolio, spanning industries including Insurance, Healthcare, BFSI, Manufacturing, FMCG, Government, and Education
- **63,000+ hours** of hands-on Project, Program & Product Management **leadership**
- Directed teams of **252+ FTEs** and **1,528+ vendor partners**, ensuring 99.999% uptime across **9 data centers** and **DR**
- Built and managed platforms serving **32 million+ users globally**
- Led annual IT budgets exceeding **₹135 Cr.** with measurable ROI
- Delivered across industries: **Insurance, Healthcare, BFSI, Manufacturing, FMCG, Government, Education, Legal**
- Achieved **98% customer satisfaction** and drove **45% top-line growth**

ACCOMPLISHMENTS |

- Drove **5X business growth** delivering **\$ 387M in savings** for a major healthcare organization within 3 years
- Designed growth strategies enabling a mid-size enterprise to achieve **9X revenue expansion** targets
- Executed IT optimization initiatives removing **\$5M** from a **\$30M** annual spend and unlocking **\$3M** in efficiency gains
- Led global delivery transformations generating **12% annual savings** on a **\$500M** operational spend
- Directed large-scale, multi-country teams of **1,700+ resources** across critical programs and operations
- Delivered **\$100M+ programs** while managing **\$20M+ outsourcing** portfolios
- Built enterprise-wide service portfolios: **ERP/CRM, Cloud, O365, DR/BCP, and Managed Services**
- Managed high-value vendor ecosystems with **\$50M–\$60M** annual budgets, with performance and cost efficiency
- Scaled start-up ventures to **\$40M revenue, 45 clients, and \$30M in funding**
- Grew P&L from **\$2M to \$7.2M**, strengthening profitability and operational maturity
- Implemented people initiatives reducing attrition by **12%** within one year
- Delivered **\$27M+ annual savings** as a Quality Champion through process and operational excellence

EDUCATION |

- **IIT Roorkee** – Certified **AI Product Manager**, 2025.
- **IIM Bangalore** – Certified in **Strategy, Operations, CRM, Management Accounting, IT, People Management**. 2023
- Master of Business Administration (**MBA**) TIU-Madras in 1988. (B+ Grade)

SKILLS |

IT Advisory & Consulting	Innovation/Strategy/Roadmap	Program/Project Mngt.	Global Service Delivery
People Management	Digital/Business Transformation	Solution Architecture	Operational Excellence
P & L Responsibility	Account Growth Management	Training & Development	Servant Leadership
Global Delivery Leadership	Risk & IT Infra Management	Process & Quality	Product Management
AI Product Management	COPO/COCO/BOT/JV GCC Experience	Cyber Security	Life & Execution Architect

FEW CERTIFICATIONS |

- Google – Certified **Project Management Professional** & in **Digital Marketing**
- Oracle – India Certified **DBA**, Client-Server Applications, and **ERP Developer & Implementation Specialis**
- Microsoft – Certified across **DW, Power Platform, Secure Program Management**
- IBM – Certified in **Big Data and Project Management**
- Cloud University (Cloud U) – Certified in **Cloud Computing**
- Carnegie Mellon University (USA) – Certified in **Team Software Process (TSP)** through Microsoft
- DGCA (Govt of India) - **Licensed Drone Pilot**.
- ScrumStudy – **Scrum** Certified.
- PMI & Databricks – **Generative AI**

AWARDS |

- **Employee Transformation Coach** – Director General, India Meteorological Department, Government of India (*Apr 2024*)
- **Mindset Transformation Coach** – Special Police, Hyderabad (*Sep 2023*)
- **Life Transformation Coach** – Special Police, Vijayawada (*May 2023*)
- **Global Pinnacle Award** – Dubai, recognized as CEO (*2023*)
- **e Perfect Award** – Special Police, Tirupati (*Feb 2023*)
- **Professional of the Year** – Chief Digital Officer (CDO) (*2022*)
- **Man of Excellence Award** – Chief Technology Officer (CTO) (*2020*)
- **Top 50 BIG CIO in India** (*2019*)
- **CEO Award** – “Most Trusted Company” in India (*2019*)
- **Top CIO in India** – Economic Times (*2018*)
- **Top 100 BIG CIO in India** (*2017*)
- **Best Performance Award** – Microsoft (*2007*)
- **Best Revenue Recognition Award** – IBM (*2002*)
- **Best Performance Award** – IBM (*2001*)

FEW WINS |

- **\$10M+ measured savings** through strategic IT optimization
- **Multi-million revenue uplift** through business-aligned technology initiatives
- **Led 1,750+ global employees** across complex delivery landscapes
- **20M+ people served** through large-scale digital platforms
- **5+ industries transformed** through scalable, enterprise-grade technology solutions

PUBLICATIONS |

The Enlightened Path to Project Success – 2022, Amazon Press

Project Management Champion - 2024, Amazon Press

Employee Lifecycle Management – Reboot Inner Operating System – In Progress.

ASSOCIATIONS |

Harvard Square Business Association, Cambridge, Massachusetts, US

Member of CIO Council, India

CIO Association of India, Mumbai, India

CIO.Com, from Economic Times, India.

Global CIO Forum - Dubai

LINKEDIN CONNECT |

<https://www.linkedin.com/in/suswaramsridhar/>

Portfolio of Digital, Intelligent & Autonomous Transformation Initiatives

AI • IoT • Cloud • Command Control • Drone-Led Systems • GDC / GOC / GCC / ODC

1. Digital Transformation Vision & Execution

Led enterprise-wide digital transformation programs, shifting legacy IT estates into **data-driven, intelligent ecosystems** supporting CXO-level decision-making. Executed a **3-stage roadmap** (modernize → intelligence → experience), enabling real-time dashboards across functions and improving decision turnaround by **30–40%**

2. Enterprise SAP-Led Business & Operations Transformation

Architected SAP-centric global platforms supporting **RTB and OTB** across finance, supply chain, manufacturing, HR, procurement, and customer operations. Delivered ECC → S/4HANA migrations and **27+ system integrations**, enabling **single-version financial reporting** and improving group-level visibility by **35%+**

3. Cloud Transformation & Platform Modernization

Led large-scale cloud transformation initiatives, migrating enterprises from **on-premise to hybrid and full-cloud** operating models. Designed secure, resilient platforms on **AWS, Azure, and IBM Cloud**, achieving **25–30% infrastructure cost optimization** and **99.9% availability**

4. AI-Driven Intelligent Operations

Introduced AI, machine learning, and cognitive automation to drive **predictive intelligence and operational efficiency**. Built ML models on SAP OLTP/OLAP data, proactively eliminating **25% of logistics bottlenecks** and increasing supply-chain velocity by **18%**

5. IoT-Enabled Smart Systems & Connected Healthcare

Designed end-to-end IoT ecosystems integrating sensors, edge devices, cloud platforms, and analytics across industrial and healthcare domains. Delivered wearable health and smart sensing solutions enabling real-time monitoring, improving patient adherence by **15%** and early anomaly detection by **20%+**

6. Intelligent Traffic & Fleet Management

Built real-time fleet and traffic intelligence platforms integrating GPS, OBD, biometrics, cameras, and IoT edge systems. Enabled centralized command centers with live dashboards, reducing transit delays by **20%** and improving fleet utilization by **15%**

7. Drone-Led Autonomous Service & Surveillance Solutions

Pioneered AI-enabled drone platforms for agriculture, healthcare emergencies, mining, and surveillance use cases. Delivered DGCA-certified drone ecosystems with localized control centers, reducing emergency response time by **40–50%** and improving field safety outcomes

8. Industrial Surveillance & Resource Integrity (Cement Industry)

Designed drone-based surveillance and monitoring systems for limestone mining operations. Enabled precise extraction tracking and reconciliation, improving resource accountability by **25%** and strengthening regulatory compliance

9. Public Safety & Law Enforcement Innovation

Executed drone-based pilot programs with law enforcement agencies for live surveillance and movement tracking. Demonstrated improved situational awareness and response effectiveness, enhancing operational readiness by **30%+** during pilot evaluations.

10. Global Operations Centre (GOC) Establishment & Transformation

Led the complete strategy, setup, operationalization, and transformation of a Global Operations Centre in India for a US-based digital and analytics organization—delivering end-to-end ownership across the **Build–Operate–Transform (BOT)** framework

Key Metrics

- **100% statutory and regulatory compliance** from Day 1
- **Zero operational delays** during launch phase
- Infrastructure designed to support **3× headcount growth** without rework
- **100% payroll and compliance accuracy** post-stabilization
- **<5% attrition** during early growth phase
- **Weekly & monthly leadership reporting** with full operational visibility
- Reduced US operational dependency by **60–70%**
- Improved delivery scalability readiness by **2× within one year**
- Established governance for continuous improvement and innovation

Final Impact

A high-performing, fully compliant, scalable, and strategically aligned Global Operations Centre—created, structured, operationalized, and transformed through a single-point leadership vision and disciplined execution.

11. Life Transformation Coach • Corporate Mentor • Founder of Divine Technology™ & Big Brother v2.0

- Transformed the professional and personal journeys of 1,000+ employees, enabling measurable growth in career clarity, confidence, leadership mindset, and execution capability.
- Creator of **Divine Technology™**, a proprietary **5-pillar transformation framework** integrating self-leadership, life design, mindset mastery, and disciplined execution
- Founder of **Big Brother v2.0**, a first-of-its-kind employee support and guidance community addressing real-world workplace and life challenges
- Delivered high-impact coaching across diverse corporate roles—Project Managers, Delivery Managers, Scrum Masters, Analysts, and Executives—driving rapid improvements in performance, productivity, and career direction
- Enabled professionals to overcome burnout, stress, low confidence, and stagnation through structured systems that produce **lasting behavioural change**, not temporary motivation
- Designed practical life and career systems—Life Plans, Career Blueprints, Daily Rituals, and Growth Pathways—resulting in improved balance, decision-making, and emotional stability
- Built highly engaging, high-retention coaching programs recognized for being **practical, grounding, and life-changing**.
- Recognized for powerful storytelling that converts corporate experience, lived leadership, and timeless wisdom into **simple, actionable guidance** with high real-world adoption
- Earned strong reputation as a **trusted transformational coach and ethical leader**, helping professionals achieve promotions, leadership roles, confidence restoration, and purpose clarity

“Transforms employees into leaders, restores clarity where confusion exists, builds confidence where doubt dominates, and helps professionals redesign employee’s life, career, and inner world using practical, real-life frameworks. Through Divine Technology™, delivers a complete Employee Life Cycle Management system by rebooting the inner operating system and rewiring the command control centre - enabling individuals to think better, perform better, live better, and lead better.”

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